

UNIVERSIDAD SAN IGNACIO DE LOYOLA

# SYLLABUS

Course Information						
Code:	DRH51002	Course: GERENCIA DE CAPITAL HUMANO				
Coordination Area / Program:		FAC. CC.EE. ADMINISTRACION			Mode: Presencial	
		Tipo de hora	Presencial	Virtual	H. Totales	
Credits:	04	H.Teoria	64	0	64	Autonomous Learning
Credits.	04	H.Práctica	0	0	0	Hours: 128
		H.Laboratorio	0	0	0	
Period:	Period: 2024-02 Start date and end of period: del 19/08/2024 al 08/12/2024				I 08/12/2024	
Career: ADMINISTRACIÓN - ADMINISTRACIÓN DE LA SALUD - ADMINISTRACIÓN Y EMPRENDIMIENTO - ADMINISTRACIÓN Y FINANZAS CORPORATIVAS - ADMINISTRACIÓN Y GESTIÓN AMBIENTAL - ARQUITECTURA, URBANISMO Y TERRITORIO - ARTE Y DISEÑO EMPRESARIAL - DERECHO - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA Y NEGOCIOS INTERNACIONALES - GESTIÓN AMBIENTAL EMPRESARIAL - INGENIERÍA AGROINDUSTRIAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA AMBIENTAL - INGENIERÍA CIVIL - INGENIERÍA DE SISTEMAS DE INFORMACIÓN - INGENIERÍA DE SOFTWARE - INGENIERÍA EMPRESARIAL - INGENIERÍA EN INDUSTRIAS ALIMENTARIAS - INGENIERÍA INDUSTRIAL Y COMERCIAL - INGENIERÍA INFORMÁTICA Y DE SISTEMAS - INGENIERÍA LOGÍSTICA Y DE						
TRANSF	RANSPORTE - INGENIERÍA MECATRÓNICA - MARKETING - RELACIONES INTERNACIONALES					

	Course Pre-requisites					
Code	Course - Credits	Career				
	> 100 Créditos.	ADMINISTRACIÓN - ADMINISTRACIÓN DE LA SALUD - ADMINISTRACIÓN Y EMPRENDIMIENTO - ADMINISTRACIÓN Y FINANZAS CORPORATIVAS - ADMINISTRACIÓN Y GESTIÓN AMBIENTAL - ARQUITECTURA, URBANISMO Y TERRITORIO - ARTE Y DISEÑO EMPRESARIAL - DERECHO - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA Y NEGOCIOS INTERNACIONALES - GESTIÓN AMBIENTAL EMPRESARIAL - INGENIERÍA AGROINDUSTRIAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA AMBIENTAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA DE SISTEMAS DE INFORMACIÓN - INGENIERÍA DE SOFTWARE - INGENIERÍA EMPRESARIAL - INGENIERÍA EN INDUSTRIAS ALIMENTARIAS - INGENIERÍA INDUSTRIAL Y COMERCIAL - INGENIERÍA INFORMÁTICA Y DE SISTEMAS - INGENIERÍA LOGÍSTICA Y DE TRANSPORTE - INGENIERÍA MECATRÓNICA - MARKETING - RELACIONES INTERNACIONALES				
	> 160 Créditos.	ADMINISTRACIÓN - ADMINISTRACIÓN DE LA SALUD - ADMINISTRACIÓN Y EMPRENDIMIENTO - ADMINISTRACIÓN Y FINANZAS CORPORATIVAS - ADMINISTRACIÓN Y GESTIÓN AMBIENTAL - ARQUITECTURA, URBANISMO Y TERRITORIO - ARTE Y DISEÑO EMPRESARIAL - DERECHO - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA Y NEGOCIOS INTERNACIONALES - GESTIÓN AMBIENTAL EMPRESARIAL - INGENIERÍA AGROINDUSTRIAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA AMBIENTAL - INGENIERÍA CIVIL - INGENIERÍA ABIENTAL - INGENIERÍA CIVIL - INGENIERÍA DE SISTEMAS DE INFORMACIÓN - INGENIERÍA DE SOFTWARE - INGENIERÍA EMPRESARIAL - INGENIERÍA EN INDUSTRIAS ALIMENTARIAS - INGENIERÍA INDUSTRIAL Y				

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	COMERCIAL - INGENIERÍA INFORMÁTICA Y DE SISTEMAS - INGENIERÍA LOGÍSTICA Y DE TRANSPORTE - INGENIERÍA MECATRÓNICA - MARKETING - RELACIONES INTERNACIONALES
> 140 Créditos.	ADMINISTRACIÓN - ADMINISTRACIÓN DE LA SALUD - ADMINISTRACIÓN Y EMPRENDIMIENTO - ADMINISTRACIÓN Y FINANZAS CORPORATIVAS - ADMINISTRACIÓN Y GESTIÓN AMBIENTAL - ARQUITECTURA, URBANISMO Y TERRITORIO - ARTE Y DISEÑO EMPRESARIAL - DERECHO - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA Y NEGOCIOS INTERNACIONALES - GESTIÓN AMBIENTAL EMPRESARIAL - INGENIERÍA AGROINDUSTRIAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA AMBIENTAL - INGENIERÍA CIVIL - INGENIERÍA DE SISTEMAS DE INFORMACIÓN - INGENIERÍA DE SOFTWARE - INGENIERÍA EMPRESARIAL - INGENIERÍA EN INDUSTRIAS ALIMENTARIAS - INGENIERÍA INDUSTRIAS ALIMENTARIAS - INGENIERÍA INFORMÁTICA Y DE SISTEMAS - INGENIERÍA INFORMÁTICA Y DE TRANSPORTE - INGENIERÍA MECATRÓNICA - MARKETING - RELACIONES INTERNACIONALES
> 80 Créditos.	ADMINISTRACIÓN - ADMINISTRACIÓN DE LA SALUD - ADMINISTRACIÓN Y EMPRENDIMIENTO - ADMINISTRACIÓN Y FINANZAS CORPORATIVAS - ADMINISTRACIÓN Y GESTIÓN AMBIENTAL - ARQUITECTURA, URBANISMO Y TERRITORIO - ARTE Y DISEÑO EMPRESARIAL - DERECHO - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA - ECONOMÍA Y FINANZAS - ECONOMÍA Y NEGOCIOS INTERNACIONALES - GESTIÓN AMBIENTAL EMPRESARIAL - INGENIERÍA AGROINDUSTRIAL - INGENIERÍA AGROINDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA AMBIENTAL - INGENIERÍA CONIDUSTRIAL Y AGRONEGOCIOS - INGENIERÍA DE SISTEMAS DE INFORMACIÓN - INGENIERÍA DE SOFTWARE - INGENIERÍA EMPRESARIAL - INGENIERÍA EN INDUSTRIAS ALIMENTARIAS - INGENIERÍA INDUSTRIAS ALIMENTARIAS - INGENIERÍA INFORMÁTICA Y DE SISTEMAS - INGENIERÍA MECATRÓNICA - MARKETING - RELACIONES INTERNACIONALES ING. INDUSTRIAS ALIM ING. AGROINDUSTRIAL
MÉTODOS I	- ING. EMPRESARIAL
ANALISIS GERENCIAL DE LA INFORMACIÓN FINANCIERA	ADM. DE LA SALUD
GESTIÓN DE EMPRESAS	GEST. AMBIENTAL EMP ADM. DE LA SALUD - ING AGROIND - ING SIST INFORM - ADMINISTRACION - ECO. NEG. INT ADM-GEST- AMBIENT - ING. INDUSTRIAS ALIM ADM&FINCORP - ECONOMIA - ARQUITECTURA - ARTE Y DIS. EMP DERECHO - ECO. Y FINANZAS - ING. AGROINDUSTRIAL - ADM. Y EMPRENDIMIENTO
BUSINESS MANAGEMENT	ADMINISTRACION - ADM. Y EMPRENDIMIENTO
ECONOMÍA GENERAL	ING. INDUSTRIAS ALIM.
COMPORTAMIENTO Y CLIMA ORGANIZACIONAL	ING. INDUSTRIAL Y C MARKETING - ING. CIVIL - ADM. Y EMPRENDIMIENTO - ING. AMBIENTAL
	<ul> <li>&gt; 80 Créditos.</li> <li>&gt; 80 Créditos.</li> <li>INGENIERÍA DE MÉTODOS I</li> <li>ANÁLISIS GERENCIAL DE LA INFORMACIÓN FINANCIERA</li> <li>GESTIÓN DE EMPRESAS</li> <li>BUSINESS MANAGEMENT</li> <li>ECONOMÍA GENERAL COMPORTAMIENTO Y CLIMA</li> </ul>

Course Coordinators	

Surname and First Name	Email	Contact Hour	<b>Contact Site</b>
ARAUJO URRUNAGA, SANDRA GABRIELA	SARAUJOU@USIL.EDU.PE	Monday to Friday from 09:00 to 19:00 hrs	Business Faculty

### Instructors

You can check the timetables for each teacher in their INFOSIL in the *Classes Development Teachers* option *Teachers*.

#### **Course Overview**

The Human Capital Management is a specialized training subject, it is theoretical in nature and contributes to the development of the skills of Organization, Management, Comprehensive Communication, Resolution of socio-environmental conflicts, Creativity and business initiative and Administrative Management. It includes the development of the following thematic axes: organizational structures, stages of the human resources administration process, organizational climate and culture, conflicts, and regulatory aspects. The creditable product of the subject is the final work on a general diagnosis of the Human Resources area of a company.

Professional and/or G	eneral Competencies		
Career/Program	Abbreviation/Denomination of the Competency	Level of the competence	Expected learning
			• Communicates orally and in writing, understanding various messages in a variety of situations and for different purposes.
	CG1: Comprehensive	N2 Prepares written academic texts and oral communications with an elaborate structure in which the review of sources and	<ul> <li>Interprets and produces texts taking into account the required internal and external structure</li> </ul>
	communication	appropriate documentation is recognized to communicate their ideas in an academic and/or social environment.	<ul> <li>Formulates one's own arguments, spoken or written in a convincing manner, taking into account other points of view.</li> </ul>
ADMINISTRATIÓN			<ul> <li>Communicates orally, in writing and non- linguistically, applying the essential knowledge of his specialty.</li> </ul>
	CP2: Organization	N2 Organizes processes and activities using projection and analysis tools to propose improvements	• Efficiently uses the resources necessary to achieve the goals or objectives, taking into account the management tools and models appropriate to the context.
		considering the internal and external environment.	<ul> <li>Identify the necessary activities within a process or functional area, considering the expected results and</li> </ul>

			existing resources
			<ul> <li>Analyzes and proposes processes within an organization or functional area, designating the functions and responsibilities to achieve goals and objectives.</li> <li>Effectively determines personnel tasks and assignments according to management levels, their level of formality, and the way decisions are made.</li> </ul>
	CP3: Direction	N2 Apply your social skills to influence work teams, motivating them to achieve goals and results, in accordance with the structures and processes of an organization or work area.	<ul> <li>Positively influences organizational performance using your social-emotional skills.</li> <li>Leads actions that improve organizational culture and lead to better decision making in the company.</li> <li>Applies your social and organizational communication skills (in their different types and levels) to align collaborators with the objectives set by the organization.</li> <li>Develops activities that motivate members of an organization to commitment and responsibility to achieve goals and obtain the expected results, in accordance with the defined structures and processes.</li> </ul>
HEALTH ADMINISTRATION	CP1	N3 Executes administrative activities of planning, organization, management and direction, execution, monitoring and evaluation in the public and private health sector for the rational use with efficiency, effectiveness and quality of human resources, equipment, infrastructure, technology, materials, assigned to health programs and units, to	nan

		guarantee the quality of	
		services and the well-	
		being of the population	
ADMINISTRATION AND ENTREPRENEURSHIP	CP2: Creativity and entrepreneurship	N3 Designs business models based on the detection of market opportunities using a business plan to achieve its business objectives by responding to the needs of the environment.	<ul> <li>Design an innovative business model following the business plan methodology</li> <li>Develops intrapersonal and interpersonal skills at the beginning of ventures.</li> <li>Leads the development of business projects putting into practice their social skills with ethics and responsibility.</li> </ul>
	CP4: Administrative management	N2 Analyzes processes and human capital requirements to propose improvements aimed at achieving institutional objectives.	<ul> <li>Understands the theoretical foundations of administrative management, according to the organization's line of business.</li> <li>Identifies the management processes of an organization according to their type and nature</li> <li>Manages the human capital of the organization according to its type and nature</li> </ul>
ENVIRONMENTAL ADMINISTRATION AND MANAGEMENT	CP2: Resolution of socio-	N2 Designs social and environmental strategies within an action plan in order to resolve possible socio- environmental conflicts.	<ul> <li>Identify the actors involved in socio- environmental conflict.</li> <li>Determines the socio-environmental problem and its causes to propose alternative solutions.</li> <li>Develops effective communication strategies between interest groups to transmit the solution proposal</li> </ul>

General Course Result	Unit Result
At the end of the course, the student designs strategic actions and solutions for Human Capital Management in an organization or areas, aiming to achieve efficient	1. At the end of the unit, the student delves into the analysis of the approach and application of human resource management in various organizations, critically evaluating how this process impacts their organizational effectiveness and efficiency
results aligned with employees' expectations. The final project summarizes human resources processes in a work applicable to real-world situations	<ol> <li>At the end of the unit, the student proposes alternatives of action for efficient administration of human resources</li> </ol>
	3. At the end of the unit, the student understands the importance of efficient

management of relationships between the
company and collaborators through the
formation of unions, as well as the labor
legislation that supports these relationships.

Development of activities					
	it, the student delves into the analys				
	various organizations, critically eva	luating how this process impacts			
their organizational effectiveness a	•				
Session 1: At the end of the session Human Capital is, HR, its function we the individual contribution of collabor organizations	Semana 1 a 3				
Learning Activities	Contents	Evidence			
-	Contents	Evidence			
Review people's concepts and the organizations. Formation of work groups Review people's concepts and the organizations. Defines the management system, Human Resources, identifies the objectives and stages, explains the importance and the use given to it in companies. Understand the recruiting process. and selection, as well as the types and methods used to do it. Includes the description and analysis of positions, methods for description and job analysis and the stages in the job analysis. It shows how much they know about the company they have chosen for the Final work	People and Organizations. The Complexity of Organizations. People and Human Cognition. Reciprocity between the individual and the organization Organizational Culture Communication. The Human Resources Management System Human resources management (HRM) Objectives and function of the HRM area. Human Resources Administration Work planning. Position concept. Job design models. Work teams. Job description and analysis. Methods for job description and analysis. Stages in job analysis Objectives of administration and job analysis	Written document where it evidences, explains, and applies the concepts according to the topics reviewed in class. Team work			
Session 2: At the end of the session activities and processes that comport Resources in an organization from of personnel and performance eval understand the importance of Social commitment to organizational ethic	Semana 4 a 6				
Learning Activities	Contents	Evidence			
Applies how personnel recruitment is carried out. Learn how personnel selection is carried out. Recognizes the different ways of carrying out the training, and development process in a company. Recognizes the importance of ethics and social responsibility. Describes the objectives, benefits, and methods of performance evaluation in a company. TEST Nº1	Human Resources Administration Personnel recruitment. Personnel planning. Internal recruitment, External recruitment. Mixed recruitment Personnel selection. Bases for personnel selection. Selection interview. The selection process. Evaluation and control of results. Training and staff development. Training cycle. Long distance education. Ethics and Social Responsibility. Ethics Social responsibility of the organization. Social Balance. Human resources audit. Performance evaluation Objectives Benefits Methods Performance management and evaluation Traditional performance evaluation methods. The performance evaluation interview	Written document where it evidences, explains, and applies the concepts according to the topics reviewed in class. Team work			
Unit Result 2: At the end of the un	Unit Result 2: At the end of the unit, the student proposes alternatives of action for efficient administration				
of human resources					
Session 3: At the end of the sessic concepts of remuneration, salary ba		Semana 7 a 8			

equity inside and outside the organ	ization. as well as the importance				
of social benefits. In the same way, it understands the importance of					
Social Responsibility and its comm					
Learning Activities	Contents	Evidence			
Understands the importance of establishing an appropriate compensation and benefits policy to maintain internal and external equity. Defines the concept of Social Responsibility and Business Ethics, investigates successful cases of implementation of CSR in Peru. Understand the value of Business Ethics in current circumstances	scales and bands Salary Policy Salary survey Internal and external salary inequality Social benefit	Written document where it evidences, explains, and applies the concepts according to the topics reviewed in class. Team work			
<b>Session 4:</b> At the end of the session importance of Development and CL		Semana 9 a 11			
of workers.	plans that improve the quality of me				
Learning Activities	Contents	Evidence			
Understands the importance of strategic HR planning and its connection with organizational processes and culture. Knows the legal concepts and their repercussions of not complying with regulations regarding occupational hygiene and safety, as well as the basic aspects of implementing an occupational hygiene and safety plan. Differentiates the characteristics of a good work environment, the impact it has on the performance of the organization and the quality of life of workers. TEST N°2	Organizational Development: OD Processes OD Techniques OD	Written document where it evidences, explains, and applies the concepts according to the topics reviewed in class. Teamwork			
	it, the student understands the impo and collaborators through the form ionships.				
Session 5: At the end of the session and external relationships, at a per-	on, the student understands internal	Semana 12 a 14			
Learning Activities	Contents	Evidence			
Identify the conditions that foster conflicts, the types of conflicts and how to prevent and manage them. They will know the most important aspects of the current legal regulation. Understands the responsibility of business in the issues of harassment prevention and inclusion and diversity. Test No. 3	Labor Relations Relationship with collaborators Relationship with unions Means for union action Means for employer action Conflict administration Results of the conflict Collective Bargaining Collective Contract Labor Legislation	Written document where it evidences, explains, and applies the concepts according to the topics reviewed in class. Teamwork			
Session 6: At the end of the session integrative work as evidence of what	Semana 15 a 16				
Learning Activities	Contents	Evidence			
Students will explain in groups the relevant aspects of their final work that will group the main processes. of Human Resources administration. The teacher will ask questions delving into the right application of the concepts	Presentation and group presentation of the final integrative work.	Submission and presentation of the final integrative work encompasses all the essential Human Resources processes and their practical application			

Methodology

The course will be developed based on the following methodologies: participatory and active learning, these methodologies will be used so that the student integrates and participates, which will not only benefit them personally, but will enrich the entire class and their work group. The indicated methodologies will be used to develop the course in face-to-face learning. The teacher will guide his teaching in such a way that students can understand the concepts in a clear and obvious way, or in a sequential and logical way

## **Assessment System**

Each of the items of the evaluation scheme and the final grade of the course are rounded to whole numbers. The final grade of the course is the weighted average of the corresponding items: permanent evaluation, partial exam and final exam.

The averages calculated components of the item 'Permanent Evaluation' will keep your calculation with 2 decimals.

Type Evaluation	%Weighing	Observation	Week Assessment	Rezag.
Evaluación Permanente	<b>70</b> %			
Promedio de Evaluaciones	<b>100</b> %			
Evaluación 1	35%	Activities (concept maps and/or infographics, forums, assignments, etc.) from week 1 to week 7. Corresponds to autonomous learning	Semana 9	No
Evaluación 2	30%	3 Testxs (The lowest grade is eliminated	Semana 14	No
Evaluación 3	35%	Activities (concept maps and/or infographics, forums, assignments, etc.) from week 8 to week 14. Corresponds to autonomous learning	Semana 15	No
Evaluación Final	30%	Producto acreditable.	Semana 16	No

Attendance Policy				
Total Percentage Absences Permitted	30%			
Class attendance is mandatory. The student who reaches or exceeds the limit of thirty percent (30%) of absences in the course, defined by the total of effective hours, will be disqualified from taking the final evaluation, corresponding to said evaluation with a grade of zero (0).				
In hybrid classrooms, only synchronous virtual participation (via zoom) is allowed, up to a	maximum of 50% of			

## **Basic Required Reading**

[1] Dessler, Gary (2019). Human Resource Management. . (Sixteenth edition). Pearson Educación. Biblioteca Fernando Belaunde Terry

# **References Supplementary**

[1] Nihal ahmed, Franklin Arreche, Ester Sáenz, Rcardo Cosío, Jorge Javier, Susana Silvera, Józef Ober y Ana Kochmanska (2023). Natural disasters and energy innovation: unveiling the linkage from an environmental sustainability perspective. .

https://www.frontiersin.org/articles/10.3389/fenrg.2023.1256219/full

the total course.

Prepared by:	Approved by:	Validated by:
,	JAVIER VIDALON, JORGE LUIS	Office of Curriculum Development
Date: 04/09/2024	Date: 04/09/2024	Date: 04/09/2024